UNITED NATIONS DEVELOPMENT PROGRAMME Office of Audit and Investigations



AUDIT

OF

BUILDING RESILIENCE THROUGH EMPLOYMENT PROMOTION (BREP) (Directly Implemented Project No. 130866, Output No. 124073)

IN

UNDP IRAQ

Report No. 2514 Issue Date: 17 August 2022



Report on the Audit of Building Resilience through Employment Promotion (BREP) Implemented by UNDP Iraq (Project No. 130866, Output No. 124073) Executive Summary

The UNDP Office of Audit and Investigations (OAI), through Talal Abu-Ghazaleh & Co. (the audit firm), from 15 to 28 June 2022, conducted an audit of 'Building Resilience through Employment Promotion' (BREP) (Project No. 130866, Output No. 124073) (the Project), which is directly implemented and managed by the UNDP Country Office in Iraq (the Office). This was the first audit of the Project.

The audit was conducted in accordance with the International Standards of Auditing (ISA), the 700 series. The audit work covered financial transactions as well as internal controls and systems for the purpose of expressing an opinion on whether the financial statements present fairly, in all material aspects, the Project's operations, as well as assess compliance with UNDP regulations, rules, policies and procedures and donor agreements. The audit covered the Project's Combined Delivery Report, which includes expenses for the period from 1 January to 31 December 2021 and the accompanying Funds Utilization statement¹ as of 31 December 2021. It also reviewed the relevant systems, procedures, and practices in place as they relate to the Project, in the areas of governance, programme, and operations. The audit did not include expenses processed and approved in locations outside of the country (such as UNDP Regional Centres and UNDP Headquarters). The audit did not cover the Statement of Assets as no assets were held by the Project. In addition, the audit did not cover the Statement of Cash as no separate bank account was established and maintained for the Project.

The audit was conducted under the general supervision of OAI in conformance with the *International Standards for the Professional Practice of Internal Auditing* of The Institute of Internal Auditors (The IIA).

Overall audit rating

Based on the audit report submitted by the audit firm, OAI assessed the management of the Project as **fully satisfactory**, which means, "The assessed governance arrangements, risk management practices and controls were adequately established and functioning well. Issues identified by the audit, if any, are unlikely to affect the achievement of the objectives of the audited entity/area." The details of the audit results are presented in the table below:

Project Expenses*		
Amount (in \$ '000)	Opinion	
7,952	Unmodified	

*Expenses recorded in the Combined Delivery Report were \$7,955,606. Excluded from the audit scope were expenses processed and approved by other UNDP offices outside of the country (\$3,658).

The audit did not result in any recommendations.

¹ The Funds Utilization statement includes the balance, as at a given date, of five items: (a) outstanding advances received by the project; (b) undepreciated fixed assets used at the project level; (c) inventory held at the project level; (d) prepayments made by the project; and (e) outstanding commitments held at the project level.



Management comments and action plan

Comments and/or additional information provided have been incorporated into the report, where appropriate.

Helge S. Osttveiten Director Office of Audit and Investigations United Nations Development Programme (UNDP)

Combined Financial Audit and Audit of Internal Controls and Systems of Directly Implemented Project Managed by UNDP Country Office in Iraq

"Building Resilience through Employment Promotion (BREP), Build Resilience & Employment" (Project ID 130866 - Output ID 124073) For the period from 1 January to 31 December 2021

01 July 2022

Talal Abu–Ghazaleh & Co. International Certified Public Accountants



TABLE OF CONTENTS

1.	PA	RT I – EXECUTIVE SUMMARY	1
	1.1.	Executive Summary:	1
	1.2.	Audit Objectives	3
	1.3.	Scope of the Audit:	4
2.	РА	RT II – FINANCIAL AUDIT REPORTS	6
	2.1.	Auditor's Report on Financial Position	6
	2.2.	Combined Delivery Report (CDR) and Funds Utilization statement:	8

طراول (بوعن ذلاله ومسركا، ولروليت تم Talal Abu-Ghazaleh & Co. International

Global Company for Auditing and Accounting	ā	بة عالمي	_ق ومحاس_	_ركة تدقي_	
1. PART I – EXECUTIVE SUMMARY					

TAGI-Auditors

1.1. Executive Summary:

This report represents the results of the financial audit conducted by Talal Abu – Ghazaleh & Co. of Project ID 130866 "Building Resilience through Employment Promotion (BREP)" – Output ID 124073 "Build Resilience & Employment" (the project), directly implemented by UNDP country office in Iraq for the period from 1 January to 31 December 2021.

The audit was undertaken on behalf of UNDP, Office of Audit and Investigations (OAI) and mandated in accordance with the Contract for professional Services Number UNDP/OAI/LTA-12-2020-DIM-TAGI (471) signed between UNDP and Talal Abu-Ghazaleh and Co. on 1 March 2021.

- Audit Opinions:

The following is the summary of the audit opinions provided:

Report on	Type of Opinion	Note
Financial Position	Unmodified	No issues were identified.
Statement of Fixed Assets	Not applicable	There were no fixed assets or equipment, therefore, no audit opinion is to be provided on the statement of fixed assets.
Statement of Cash	Not applicable	There was no separate bank account for the project under audit, therefore no audit opinion is to be provided on the statement of cash.

- Audit of Internal Controls and Systems

We have assessed the reliability and integrity of the project's financial and operational information, effectiveness and efficiency of the project's operations, safeguarding of project's assets and compliance with legislative mandates, regulations and rules, policies and procedures as well as with the donor agreement.

The following is the summary of the the project internal controls assessment in the following areas:

Rating
Fully Satisfactory
Not applicable

Based on our assessment of the above areas, the overall rating of the Internal Controls and Systems is assessed as **Fully Satisfactory.**

 Green Tower Building
 سل المحضر

 3rd Floor, Al-Nuzha Street
 Forum of Firms

 Tel.: +970 229 88 220/1
 د agi.com

 Fax: +970 229 88 219
 tagi.com

 P.O.Box: 1110 Ramallah, West Bank, Palestine
 tagco.ramallah@tagi.com

- Audit Finding:

There were no reportable findings with medium or high priority ratings, consequently we did not issue a management letter.

- Follow-up on Previous year's Audit Recommendations:

The Project ID 130866 - Output ID 124073 "Build Resilience & Employment" was not audited in the prior years.

Sincerely yours,

Jamal Milhem, CPA them 22 Certified Accountant License # (100/98 Talal Aby Charalet &

Talal Abu –Ghazaleh & Co. International License No. 201/2022 Ramallah - Palestine, 19 June 2022

1.2. Audit Objectives

- A. The objectives of the financial audit is to express an opinion on the project's financial position which include:
- Expressing an opinion on whether the financial expenses incurred by the project for the period from 1 January to 31 December 2021 and the funds utilization, the accounts receivable and the accounts payable as at 31 December 2021 were fairly presented in accordance with UNDP's accounting policies and that the expenses incurred were: (i) in conformity with the approved project budgets; (ii) for the approved purposes of the project; (iii) in compliance with the relevant regulations and rules, policies and procedures of UNDP; and (iv) supported by properly approved vouchers and other supporting documents,
- 2) Expressing an opinion on whether the statement of fixed assets, at net book value, presents fairly the balance of depreciated assets of the UNDP Project as at 31 December 2021. This statement should include all assets available as at 31 December 2021 and not only those purchased in the year under audit. Where a DIM project does not have any assets or equipment, it will not be necessary to express such an opinion, and
- 3) Expressing an opinion on whether the statement of cash held by the Project presents fairly the cash and bank balance of UNDP Project as at 31 December 2021. It is required to express an opinion on the Statement of Cash only where a dedicated bank account for the DIM project has been established. In cases where the cash transactions of the audited DIM project are made through the country office bank accounts, this type of opinion is not required.
- B. As applicable, providing the progress made in implementing the recommendations raised in a previous year audit report.
- C. The objective of the assessment of Internal Controls and Systems is to assess the reliability and integrity of the project's financial and operational information, effectiveness and efficiency of the project's operations, safeguarding of project's assets and compliance with legislative mandates, regulations and rules, policies and procedures as well as with the donor agreement.

The financial audit was conducted in accordance with the International Standards on Auditing (ISA), the 700 series.

1.3. Scope of the Audit:

 A. The scope of the audit relates only to transactions concluded and recorded against the UNDP DIM project for the period from 1 January to 31 December 2021.

The scope of the audit did not include:

- Activities and expenses incurred or undertaken at the level of "responsible parties", unless the inclusion of these expenses is specifically required in the request for proposal;
- Expenses processed and approved in locations outside the country such as UNDP Regional Centers and UNDP Headquarters and where the supporting documentation is not retained at the level of the UNDP country office.

B. Audit of Internal Controls and Systems

Conduct the necessary audit steps to cover the project's internal controls and systems in order to assess:

- (a) Reliability and integrity of project financial and operational information;
- (b) Effectiveness and efficiency of project operations;
- (c) Safeguarding of project assets;
- (d) Compliance with legislative mandates, regulations and rules, policies and procedures, as well as donor agreements.

Assess the internal controls with regard to the audited project in the following areas:

- (i) <u>Organization and Staffing</u>: Assess the overall project structure for effective work flows and management arrangements, including assignment of authority, accountability and responsibility to staff.
- (ii) <u>Programme and project management</u>: Assess the management aspects in terms of approval of the project, financial management of project funds, and monitoring of implementation towards achievement of project objectives. This includes reporting to the, Steering Committee, Project Board and/or Donors.
- (iii) <u>Human Resources</u>: Assess competitiveness and transparency of the recruitment process; and effectiveness of the management of project personnel, including contract administration, performance evaluation and payment of salaries and allowances.
- (iv) <u>Finance</u>: Assess the compliance with UNDP policies with respect to the safe custody and adequate management of cash, commitment of expenditures against approved budget, disbursement or payments against liabilities and cash advances to field offices, project staff, etc.
- (v) <u>Procurement</u>: Assess whether goods, services and civil works for the project are procured competitively and in a transparent manner in accordance with UNDP policies and procedures. This includes management of obligations and appropriate assessment of goods or services delivered and monitoring performance of the contractors, before payment.
- (vi) <u>Asset Management</u>: Assess whether project assets are adequately recorded, safeguarded, monitored, including periodic physical verification of their use and existence.
- (vii) <u>Cash Management: Review the safeguarding of all cash (including bank accounts)</u> held separately for the purposes of the project either in the UNDP country office

or at the project field offices, including cash held as advances or imprest in any sub-office or field office

- (viii)<u>Information Systems</u>: Assess the efficiency and security of the information systems established and maintained from project funds and their adequacy to meet the management and reporting requirements of the projects.
- (ix) <u>General Administration</u>: These include areas of operations not specifically covered above and for which expenses are charged to the project covering such areas as: travel of project staff, use and maintenance of project vehicles, lease and maintenance of office premises.
- (x) Follow-up on previous audits: As may be applicable, assess the status of implementation of the previous year's audit recommendations.



Global Company for Auditing and Accounting
2. PART II – FINANCIAL AUDIT REPORTS

قيق ومحاسبة عالمية

__ركة تدقي_

2.1. Auditor's Report on Financial Position

Independent Auditor's Report on the Project Financial Position of UNDP DIM Project ID 130866 – Output ID 124073 "Build Resilience & Employment"

To the Director of the Office of Audit and Investigations (OAI) United Nations Development Programme (UNDP)

We have audited the financial position of UNDP Project ID 130866 "Building Resilience through Employment Promotion (BREP)" - Output ID 124073 "Build Resilience & Employment" for the period from 1 January to 31 December 2021, which includes: (a) the accompanying Combined Delivery Report (CDR); (b) the Funds Utilization Statement (the statement); and (c) the project-related accounts receivable and accounts payable.

The CDR expenditures at a total of US\$ 7,955,605.90, are comprised of expenditures directly incurred by the UNDP country office in Iraq for an amount of US\$ 7,951,947.76 and expenditures incurred by entities other than the Country Office for an amount of US\$ 3,658.14. Our audit only covered the expenditures directly incurred by the UNDP Country Office in Iraq amounting to US\$ 7,951,947.76.

Unmodified Opinion

In our opinion, the accompanying CDR and Funds Utilization statement present fairly, in all material respects, the expenses of US\$ 7,951,947.76 directly incurred by the UNDP Country Office in Iraq and charged to Project for the period from 1 January to 31 December 2021 in accordance with UNDP accounting policies and were: (i) in conformity with the approved project budgets; (ii) for the approved purposes of the project; (iii) in compliance with the relevant regulations and rules, policies and procedures of UNDP; and (iv) supported by properly approved vouchers and other supporting documents.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISA). Our responsibilities under those provisions and standards are further described in the auditor's responsibilities for the audit of the CDR and Funds Utilization section of our report. We are independent of UNDP in accordance with the International Ethics Standards Board of Accountants' Code of Ethics for Professional Accountants (IESBA Code), and we have fulfilled our other ethical responsibilities in accordance with this code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Management's Responsibilities

Management is responsible for the preparation of the CDR and the Funds Utilization Statement of the project and for such internal controls as management determines are necessary to enable the preparation of a CDR and Funds Utilization statement that are free from material misstatement, whether due to fraud or error.

Green Tower Building 3 rd Floor, Al-Nuzha Street	FORUM OF FIRMS	بناية البرج الاخضر الطابق الثالث، شارع النزهة
Tel.: +970 229 88 220/ 1 Fax: +970 229 88 219	tagi.com	هاتف: ۲۲۰/۱ ۸۸ ۲۲۹ + فاکس: ۲۱۹ ۸۸ ۲۲۹ + ب
P.O.Box: 1110 Ramallah, West Bank, Palestin	e tagco.ramallah@tagi.com	ص ب: ١١١٠ رام الله، الضفة الغربية، فاسطين

Auditor's Responsibility

Our objectives are to obtain reasonable assurance about whether the CDR and the Funds Utilization statement are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISA will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these documents.

As part of an audit in accordance with ISA, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the CDR and Funds Utilization statement, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls.
- Obtain an understanding of internal controls relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the organization's internal controls.

We communicated with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal controls that we identified during our audit.

Jamal Milhem, CPA



Talal Abu–Ghazaleh & Co. International License No. 201/2022 Ramallah – Palestine , 19 June 2022

2.2. Combined Delivery Report (CDR) and Funds Utilization statement:

"Building Resilience through Employment Promotion (BREP), Build Resilience & Employment" (Project ID 130866 - Output ID 124073) for the period from 1 January to 31 December 2021

		mpined De	livery Report By Pro	<u>518C1</u>		
	Development Programme unglodrp				Page 1 of Run Time:	4 13-02-2022 12:02:0
lection	Criteria :					
siness						
lected F	Jan-Dec (2021) Project Id : ALL Fund Code : ALL Dept. IDs : ALL					
lected C	Dutputs : 00124073			1		
	d : 00130866 Building Resilience through Em : 00124073 Build Resilience & Employment	1.4	Period : Impl. Partner : Location :	Jan-Dec (2021) 99999 UNDP UNDP IRAQ		
200	G	ovt Exp	UNDP Exp	UN Agencies Exp		Total Exp
	10 Fai			e malanda wa na		1967
ept: 4	5001 (iraq - Central)					
und: 3	0000 (PROGRAMME COST SHARING)					
6	1305 - Salaries - IP Staff	0.00	5,302.41	0.00		5,302.41
	1310 - Post Adjustment - IP Staff	0.00	1,786.91	0.00		1,786.91
	2225 - Hazard Duty Station Allow-GS 2310 - Contrib to Jt Staff Pens Fd-IP	0.00	23.00 1,835.39	0.00		23.00
	2315 - Contrib. to medical, social in	0.00	62.95	0.00		62.95
	2320 - Mobility, Hardship, Non-remova	0.00	1,482.50	0.00		1,482,50
	2330 - Rental Supplements - IP Staff	0.00	- 272.23	0.00		-272.23
	2335 - Hazard Duty Station Allow-IP 2340 - Annual Leave Expense + IP	0.00	3,029.20	0.00		3,029.20
	3330 - Ed Grt Inci Tryl&Allow-IP Stf	0.00	1,000.00	0.00		1,000.00
	3350 - Reimb of Income Tax-IP Staff	0.00	194.96	0.00		194.96
	3365 - Special Oper Living Allow-IP	0.00	625.00	0.00		825.00
	3530 - Contribution to EOS Benefits	0.00	248.12	0.00		248.12
	3540 - Contribution to Training 3545 - Contribution to ICT	0.00	24.81 106.34	0.00		24.81 106.34
	3550 - Contributions to MAIP	0.00	3.54	0.00		3.54
	3560 - Contributions to Appendix D	0.00	17.72	0.00		17.72
6	4310 - Separations - IP Staff	0.00	88.62	0.00		88.62
	4397 - Services to projects -CO staff	0.00	67,456.26	0.00		67,456.26
	5115 - Contributions to ASHI Reserve	0.00	705.39 64.38	0.00		705.39 64.38
	5135 - Payroll Mgt Cost Recovery ATLA 1305 - Local ConsultSht Term-Tech	0.00	210,125.82	0.00		210,125.82
	1405 - Service Contracts-Individuals	0.00	115,761.99	0.00		115,761.99
7	1410 - MAIP Premium SC	0.00	47.83	0.00		47.83
	1415 - Contribution to Security SC	0.00	5,055.20	0.00		5,055.20
	1470 - Nati Personnel Srvcs Agreement	0.00	7,035.56	0.00		7,035.56
	1505 - UN Volunteers-Stipend & Allow 1592 - UNV_COST_RECOVERY_RECURRING	0.00	280.72 96,178.02	0.00		280.72 96,178.02
	1620 - Daily Subsistence Allow-Local	0.00	499.20	0.00		499.20
	1630 - Shipment	0.00	71.76	0.00		71.76
	2105 - Svc Co-Construction & Engineer	0.00	6,433,201.13	0.00		6,433,201.13
	2115 - Svc Co-Natural Resources & Env	0.00	159,320.20	0.00		159,320.20 7,495,14
	4596 - Services to projects -GOE 5105 - Facilities & Admin - Implement	0.00	7,495.14 589,304.14	0.00		589,304.14
	7305 - Salaries - IP Staff-TA	0.00	112,867.89	0.00		112,867.89
7	7310 - Post Adjustment - IP Staff-TA	0.00	39,100.95	0.00		39,100.95
	7315 - Contrib-Med, Socins-IP Staff-TA	0.00	4,238.97	0.00		4,238.97
	7320 - Assg hardship & mob allow-TA	0.00	20,835.05	0.00		20,835.05
	7345 - Dep Allowances-IP Staff-TA 7353 - Reimb of Income Tax – IP-TA	0.00	14,425.68 2,584.38	0.00		14,425.68 2,584.38
	7357 - Repat. Grt/Comm Ann Lv-IP-TA	0.00	2,238.36	0.00		2,238.36
	7365 - Spec Oper Living Allow-IP-TA	0.00	19,800.00	0.00		19,800.00
	7375 - Contrib-Jt Staff Pens Fd-IP-TA	0.00	24,473.92	0.00		24,473.92
	7385 - Contribution to Security	0.00	4,687.14	0.00		4,687.14

C UN Development Programme aport ID: unglodrp				Page 2 of Run Time:	4 13-02-2022 12:02:
Project Id : 00130866 Building Rosilience through Em Dutput # : 00124073 Build Resilience & Employment		Period : Impl. Partner : Location :	Jan-Dec (2021) 99999 UNDP UNDP IRAQ	in the second	
	Boyt Exp	UNDP Exp	UN Agencies Exp		Total Exp
77386 - Contribution to ICT_TA 77395 - MAIP Premium TA/IP 77396 - PAYROLL MGT COST RECOVERY	0.00 0.00 0.00	1,409.64 46.96 772.56	0.00 0.00 0.00		1,409.64 46.96 772.56
77397 - Appendix D TA/IP fotal for Fund 30000	0.00 0.00	234.90 7,955,605.90	0.00		234.90 7,955,605.90
Total for Dept : 45001	0.00	7,955,605.90	0.00		7,955,605.90
fotal for Output: 00124073	0.00	7,955,605.90	0.00		7,955,605.90
Project Total :	0.00	7,955,605.90	0.00		7,955,605.90
				Iraq	En programme
Signed By :Zena Ali Ahmad, Resident Representative,	1	CRRP A	Gladden	4 Feb 2022	

Initiated for identification purposes only

UN Development Programme ort ID: unglcdrp				Page 3 of 4 Run Time: 13-02-202	2 12:0
ction Criteria : iness Unit : IRQ10 od : Jan-Dec (2021) cted Project Id : ALL cted Fund Code : ALL cted Dept. IDs : ALL cted Outputs : 00124073					
Siect kli: A∐L tput%#: ALL		Period : Impl. Partner : Location :	Jan-Dec: (2021)		
Ľ	Govt Exp	UNDP Exp	UN Agencies Exp	Total	Exp
45001 - Iraq - Central	0.00	7,955,605.90	0.00	7,955,605	5.90
	Combined De	livery Report By Pro	olect		
N Development Programme	Combined De	livery Report By Pro	viect	Page 4 of 4 Run Time: 13-02-2022	2 12:02
eport ID: unglcdrp		<u>livery Report By Pro</u> Funds Útilization	Yeci	Page 4 of 4 Run Time: 13-02-2023	12:02
UN Development Programme eport ID: unglcdrp				Run Time: 13-02-2023	1. A.
elected Fund Code : ALL elected Fund Code : ALL				Page 4 of 4 Run Time: 13-02-2023 Period : As at Dec 31, 20	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1
election Criteria : elected Project Id : ALL elected Project Id : ALL elected Dept. IDs : ALL elected Outputs : 00130866 Building Resi				Run Time: 13-02-2023	1000 C
election Criteria ; usiness Unit : IRQ10 eriod : Jan-Dec (2021) elected Project Id : ALL elected Froject Id : ALL elected Dept. IDs : ALL elected Outputs : 00124073 Project/Award: 00130866 Building Resi Output # 00124073 Impl. Partner	illence through Em			Period : As at Dec 31, 20 UNDP AMOUNT	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
election Criteria : usiness Unit : IRQ10 eriod : Jan-Dec (2021) elected Project Id : ALL elected Fund Code : ALL elected Outputs : 00130866 : Building Resi Project/Award: 00130866 : Building Resi Output # 00124073 Impl. Partner Outstanding NEX advances	illence through Em			Run Time: 13-02-2022 Period : As at Dec 31, 20 UNDP AMOUNT 250,000.00 0.00 0.00	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
election Criteria : elected Project Id : ALL elected Project Id : ALL elected Project Id : ALL elected Project Id : ALL elected Dept. IDs : ALL elected Outputs : 00124073 Project/Award: :00130856 Building Resi Output # 00124073 Impl. Partner Outstanding NEX advances Undepreciated Fixed Assets	illence through Em			Run Time: 13-02-2022 Period : As et Dicc 31, 20 UNDP AMOUNT 250,000.00 0.00	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1

<u>Definition of Standard Audit Ratings to audit report covering the audit of internal</u> <u>controls and systems</u>

•	Fully Satisfactory	The assessed governance arrangements, risk management practices and controls were adequately established and functioning well. Issues identified by the audit, if any, are unlikely to affect the achievement of the objectives of the audited entity/area.
-	Satisfactory / Some Improvement Needed	The assessed governance arrangements, risk management practices and controls were generally established and functioning, but need some improvement. Issues identified by the audit do not significantly affect the achievement of the objectives of the audited entity/area.
•	Partially Satisfactory / Major Improvement Needed	The assessed governance arrangements, risk management practices and controls were established and functioning, but need major improvement. Issues identified by the audit could significantly affect the achievement of the objectives of the audited entity/area.
	Unsatisfactory	The assessed governance arrangements, risk management practices and controls were either not adequately established or not functioning well. Issues identified by the audit could seriously compromise the achievement of the objectives of the audited entity/area.