

UNITED NATIONS DEVELOPMENT PROGRAMME
Office of Audit and Investigations



AUDIT

OF

UNITED NATIONS VOLUNTEERS ICT INFRASTRUCTURE

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Report on the Audit of the United Nations Volunteers ICT Infrastructure Executive Summary

The UNDP Office of Audit and Investigations (OAI) conducted an audit of United Nations Volunteers (UNV) information and communications technology (ICT) infrastructure from 14 February to 4 March 2022. The audit aimed to assess the adequacy and effectiveness of the governance, risk management and control processes relating to the following areas and sub-areas:

- (a) ICT governance
- (b) Unified Volunteering Platform
- (c) Volunteer Management Cycle
- (d) ICT security

The audit covered the activities of UNV from 1 January to 31 December 2021. The last audit of UNV was conducted by OAI in 2018.

The audit was conducted in conformance with the *International Standards for the Professional Practice of Internal Auditing*. Due to the COVID-19 pandemic, the audit was conducted remotely. Scope limitations due to the nature of the remote audit related to the following activities:

- (a) Meetings with all parties involved in the audit were carried out virtually, which limited the audit team's understanding of auditees' working environment.
- (b) The ICT infrastructure was not reviewed on-site.

To overcome these limitations additional remote analytical tests were performed using direct access to UNV systems and applications were reviewed via videoconferencing solutions.

Overall audit rating


OAI issued an audit rating for UNV's ICT infrastructure of **fully satisfactory**, which means "The assessed governance arrangements, risk management practices and controls were adequately established and functioning well. Issues identified by the audit, if any, are unlikely to affect the achievement of the objectives of the audited entity/area."

Key recommendations: Total = **0**, high priority = **0**

The audit did not result in any recommendations.

Management comments and action plan

Low risk issues (not included in this report) have been discussed directly with management and actions have been initiated to address them.


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